

Subject: **Important notice: Access to your retirement plan account will be temporarily unavailable**

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ALERUS



As you may know, enhancements to your retirement plan are coming in February 2026. We are pleased to provide you with an upgraded online and mobile retirement plan experience.

Your retirement account will be automatically transitioned to the new platform. As part of this transition, there will be a brief blackout period. During this time, your account will be temporarily unavailable. You will not be able to make changes to your contributions or investments, or request withdrawals.

BLACKOUT PERIOD DATES

Expected start date: January 28, 2026

Expected end date: February 3, 2026

More information about this blackout period is in the blackout notice. [Click here to read the blackout notice.](#)

Information regarding the fees you pay and the investment options available within your plan is provided in the participant fee/investment disclosure. [Click here to read the disclosure.](#)

To request a paper copy of these documents, contact the Alerus Client Service Center at 800.433.1685.

WHAT YOU CAN DO NOW

Before the blackout begins, we encourage you to make any desired changes to your contributions or investments and retain any documents you may need during the blackout.

You will receive new account access instructions when the transition is complete.

QUESTIONS?

We look forward to providing you with tools and resources to help you prepare for a financially secure future. Click [here](#) for more information or contact us if you have any questions.

Alerus Client Service Center
800.433.1685
8 a.m. – 8 p.m. ET, Monday-Friday
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