ACCOUNT ACCESS

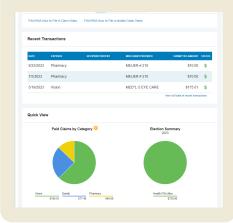


HEALTH BENEFITS

- 1. Log into My Alerus at alerusrb.com.
- 2. The first time you log in, you will need to **Set up online access**. Follow the prompts to set up and validate your account. Once sign up is complete, click the **Log in** button and enter your new credentials.
- 3. Select your plan under Accounts and click the **Manage My Account** link on the right side of the page.

HOME PAGE

- The I Want To... section has the most frequently used features, like Reimburse Myself or Send Payment.
- Accounts lists your available balance.
- **Tasks** displays alerts and relevant links related to your accounts.
- Healthcare Savings Goals displays progress toward your HSA goals (if applicable).
- Recent Transactions lists your latest expenses and their status (if applicable).
- The Quick View section displays key account information



ACCOUNTS

The **Accounts** tab provides access to additional sections of the site depending on your account features:

Accounts

- Account Summary
- Account Activity
- Expense Tracker
- Claims
- Payments
- Statements

Investments

- Investments
- Education
- Manage Investments
- Portfolio Performance
- Balance History
- Fund Activity
- Transaction Details

Profile

- Profile Summary
- Banking/Cards
- Payment Method
- Login Information

TOOLS & SUPPORT

- **Documents & Forms** provides:
 - Forms
 - Plan Summaries
 - Rules & Agreements
- How Do I? allows you to access common features like depending on your account:
 - Change Payment Method
 - Update Notification Preferences
 - Download Mobile App*
 - Update HSA Coverage Level
 - View Interest Information
 - View Fee Schedule
 - Update Healthcare Savings Goal
 - Report Card Lost/Stolen
- Contact Us provides multiple methods of contacting Alerus for assistance with your account.

MESSAGE CENTER

- View Current Messages
- Update Notification Preferences
- View Statements

FOR MORE INFORMATION

Client Service Center

877.661.4727

healthbenefits@alerus.com



^{*} Alerus charges no fees to download or use the app. However, your carrier's message and data rates may apply. This information is provided for informational and discussion purposes only.